



# FEATURE LIST OF AN ON-DEMAND SOLUTION

Type	Feature	Includes
MOBILE APPS		
System features	<ul style="list-style-type: none"><li>• app structure (basic app configuration and setup)</li><li>• notifications</li><li>• social network integration (Facebook, Instagram)</li><li>• payment system integration (credit card)</li><li>• user access</li><li>• map integration</li><li>• credit card reader</li><li>• navigation algorithm</li></ul>	
Customer features	General features	<ul style="list-style-type: none"><li>• registration (sign up with Facebook, Twitter, email)</li><li>• log-in/log-out feature (Facebook, Twitter, email)</li><li>• password recovery</li><li>• main menu</li><li>• main screen of the map – with current customer's location and drivers nearby, and approximate arrival time</li><li>• manage profile – name, email, password, phone number, profile picture</li><li>• view available free bonus rides</li><li>• add promo code</li><li>• notifications (to get specific notifications about accepted order, car arrival, payment transactions)</li></ul>
	Manage payment details	<ul style="list-style-type: none"><li>• update CC details</li><li>• add new CC (add card details manually or scan a card)</li></ul>
	Trip history features	<ul style="list-style-type: none"><li>• view list of past trips (pickup, driver, fare, car, city, payment method)</li><li>• view trip details (date/time, pick-up point on map, pick-up/drop-off time, car details, driver photo, trip time, distance, price, payment details)</li><li>• resend order</li></ul>
	Invite friend	<ul style="list-style-type: none"><li>• get promo code</li><li>• share promo code via messengers</li></ul>

Type	Feature	Includes
	Order features	<ul style="list-style-type: none"> <li>• add pick-up point (manually or place pin on the map)</li> <li>• add destination point</li> <li>• use promo code</li> <li>• calculate approximate trip price</li> <li>• submit order</li> <li>• rate driver</li> </ul>
	Help features	<ul style="list-style-type: none"> <li>• view help information (by categories, questions)</li> <li>• report a problem</li> </ul>
Driver features	General features	<ul style="list-style-type: none"> <li>• log in/log out</li> <li>• password recovery</li> <li>• manage profile (name, email, password, phone, profile picture)</li> <li>• main menu</li> <li>• main screen of the map with driver's current location</li> </ul>
	Manage payment details	<ul style="list-style-type: none"> <li>• update CC details</li> <li>• add new CC, add card details manually or scan card</li> </ul>
	Order execution	<ul style="list-style-type: none"> <li>• indicate online mode</li> <li>• notifications (get notification about new order)</li> <li>• 1-minute timer countdown to accept an order</li> <li>• accept order request</li> <li>• view pick up/drop off points on map</li> <li>• indicate arrival</li> <li>• start/finish trip indicator</li> <li>• navigation from pick-up to drop-off points</li> <li>• rate customer (once completion of trip indicated)</li> </ul>
	Help features	<ul style="list-style-type: none"> <li>• view help information (by categories, questions)</li> <li>• report problem</li> </ul>
	View orders history	<ul style="list-style-type: none"> <li>• view list of past orders (pick-up/drop-off points, customer, city, payment)</li> <li>• view order details (date/time, pick-up point on map, pick-up/drop-off time, customer name, trip time, distance, payment received)</li> </ul>

Type	Feature	Includes
<b>WEBSITE (SERVER PART, ADMIN PANEL + API)</b>		
<b>System features</b>	<ul style="list-style-type: none"> <li>• basic structure (basic configuration and setup)</li> <li>• notification</li> <li>• social network integration (Facebook, Twitter, LinkedIn)</li> <li>• payment system integration (credit card)</li> <li>• user access</li> <li>• static pages and site map</li> <li>• promo code generation</li> </ul>	
<b>Customer features</b>	<b>General features</b>	<ul style="list-style-type: none"> <li>• registration</li> <li>• log in/log out</li> <li>• password recovery</li> <li>• manage own profile (name, email, password, phone, profile picture)</li> </ul>
	<b>Manage payment details</b>	<ul style="list-style-type: none"> <li>• update CC details</li> <li>• add new CC</li> <li>• add gratuity</li> <li>• apply promo code</li> </ul>
	<b>My trip(s) features</b>	<ul style="list-style-type: none"> <li>• view list of past trips (pickup, driver, fare, car, city, payment method)</li> <li>• view trip details (date/time, pick-up point on map, pick-up/drop-off time, car details, driver photo, trip time, distance, price, CC paid from)</li> <li>• resend order</li> </ul>
	<b>Check approximate price</b>	<ul style="list-style-type: none"> <li>• add pick-up/drop-off points</li> <li>• viewpoints on map</li> <li>• calculate price</li> <li>• subscription settings</li> <li>• manage list of cities (add/remove receiving Uber updates on email)</li> <li>• unsubscribe all</li> </ul>
	<b>Invite friend feature</b>	<ul style="list-style-type: none"> <li>• get promo code</li> <li>• generate invitation link</li> </ul>
<b>Driver features</b>	<b>General features</b>	<ul style="list-style-type: none"> <li>• submit registration request</li> <li>• log-in/log-out feature</li> <li>• password recovery</li> </ul>
	<b>Manage profile</b>	<ul style="list-style-type: none"> <li>• manage account (name, email, password, phone, profile picture)</li> <li>• manage personal info (passport, driving license, car details)</li> </ul>

Type	Feature	Includes
	Manage payment details	<ul style="list-style-type: none"> <li>• update CC details</li> <li>• add a new CC (add credit card details manually or scan card)</li> </ul>
	View history of orders	<ul style="list-style-type: none"> <li>• view list of past orders (pick-up/drop-off points, customer, city, payment)</li> <li>• view order details, date/time, pick-up point on map, pick-up/drop-off time, customer name, trip time, distance, payment received</li> </ul>
<b>Admin features</b>	General features	<ul style="list-style-type: none"> <li>• log in/log out</li> <li>• notifications (get notifications about registration requests, problem reports)</li> </ul>
	Manage Drivers	<ul style="list-style-type: none"> <li>• view list of drivers</li> <li>• search drivers (with filters – cities, cars, etc.)</li> <li>• view driver details profile info, orders</li> <li>• view rates and feedbacks provided by customers</li> <li>• manage driver profile (add, update, block/unblock, remove)</li> <li>• block specific customer (if driver set low ranking for the customer, he/she will not receive notifications about requests from this customer in the future)</li> </ul>
	Manage drivers' registration requests	<ul style="list-style-type: none"> <li>• view list of all requests</li> <li>• view request details</li> <li>• accept/cancel driver registration</li> </ul>
	Manage Customers features	<ul style="list-style-type: none"> <li>• view list of customers</li> <li>• search customers with filters</li> <li>• view customer info</li> <li>• view rates set by drivers</li> <li>• manage customer profile (add, update, block/unblock, remove)</li> <li>• block specific driver from receiving customers' requests (if customer has set a low ranking for the driver before)</li> <li>• send promo code via email/SMS</li> <li>• update free bonus trips payment amount</li> </ul>
	Order history features	<ul style="list-style-type: none"> <li>• view list of all orders</li> <li>• search order with filters – country, city, driver, customer, etc.</li> <li>• view order details – date/time, pick-up point on map, pick-up/drop-off time, car details, driver photo, trip time, distance, price, CC paid from</li> </ul>

Type	Feature	Includes
	Manage payment transactions features	<ul style="list-style-type: none"> <li>• manage payment methods – update existing methods, add new</li> <li>• view list of payment transactions</li> </ul>
	Manage problem reports	<ul style="list-style-type: none"> <li>• view list of problem reports</li> <li>• view report details – customer, message</li> <li>• respond – send response to customer's email</li> <li>• change status – new, resolved</li> </ul>
	Manage Help section	<ul style="list-style-type: none"> <li>• manage categories – add, update, remove</li> <li>• manage questions with answers – add, update, remove, assign to category</li> </ul>