



# FEATURE LIST OF A RESTAURANT APP

Feature	Description	Includes
<b>FUNCTIONALITY FOR CUSTOMERS</b>		
<b>Registration and profile management</b>	This section lets customers manage their personal information.	<ul style="list-style-type: none"><li>• Sign-up / Login</li><li>• User details</li><li>• Order history</li><li>• Favorites</li><li>• Repeat order</li></ul>
<b>Menu</b>	This section lets users browse through restaurant offers.	<ul style="list-style-type: none"><li>• Dishes (including photos and descriptions)</li><li>• Special menu (e.g., season menu, children menu, vegetarian, etc.)</li><li>• AI-based recommendations</li><li>• Food constructor (e.g., add extra toppings)</li></ul>
<b>In-app reservation</b>	This section lets you book a table for a certain number of guests. Food ordering can also be possible.	<ul style="list-style-type: none"><li>• Availability checking</li><li>• Booking details validation</li><li>• Booking confirmation</li></ul>
<b>Loyalty program</b>	In this section, users can check and manage their rewards and bonuses.	<ul style="list-style-type: none"><li>• Promotional codes</li><li>• Coupons and electronic cards</li><li>• Point calculator</li><li>• <u>iBeacons proximity-based coupons</u></li></ul>
<b>Shopping cart</b>	In this section, users check order details and confirm their order.	<ul style="list-style-type: none"><li>• Order commentary</li><li>• Order confirmation</li><li>• Payment options (various methods can be integrated e.g., PayPal, Strip, cash, etc.)</li><li>• Bill splitting</li><li>• Tip calculator</li></ul>
<b>Notifications</b>	Notifications keep users informed on any events. Caution! Notifications should not be too frequent.	<ul style="list-style-type: none"><li>• Turn on/turn off notifications (those can be divided in several types, e.g., promo notifications, order status notifications, location-based notifications, etc.)</li></ul>
<b>On-demand food ordering</b>	This extra functionality lets customers order takeout.	<ul style="list-style-type: none"><li>• Pick up/delivery options</li><li>• Real-time order tracking</li></ul>
<b>Sharing options</b>	This section helps users share information with other customers who do not have an app.	<ul style="list-style-type: none"><li>• Share in social networks</li><li>• Share in messenger</li><li>• Copy link to user's clipboard</li></ul>

Feature	Description	Includes
<b>Reviews and feedback</b>	In this section, users provide immediate feedback.	<ul style="list-style-type: none"> <li>• Leave a commentary</li> <li>• Rate experience</li> <li>• Attach a photo</li> </ul>
<b>Help</b>	This section lets users get in touch with the restaurant immediately when needed.	<ul style="list-style-type: none"> <li>• FAQs</li> <li>• In-app messages</li> <li>• Redirect to phone call</li> </ul>
<b>FUNCTIONALITY FOR RESTAURANTS</b>		
<b>POS</b>	This app simplifies storefront management.	<ul style="list-style-type: none"> <li>• Menu setup</li> <li>• Payment management</li> <li>• Table management</li> <li>• Credit card scanner</li> <li>• Print/email receipt</li> <li>• Reports and analytics</li> <li>• Analytics</li> </ul>
<b>Kitchen management app</b>	This software helps optimize workflow of the restaurant team.	<ul style="list-style-type: none"> <li>• Shift management</li> <li>• Order management</li> <li>• Supply management</li> <li>• Recipe management</li> <li>• Preparation management</li> <li>• Report generation</li> <li>• Costs and profit analysis</li> </ul>
<b>Courier app</b>	This solution helps manage delivery activities.	<ul style="list-style-type: none"> <li>• Registration/sign in</li> <li>• Assigned deliveries</li> <li>• Route planning</li> <li>• Order details</li> <li>• Order tracking</li> <li>• Proof-of-delivery</li> </ul>
<b>Admin panel</b>	An admin panel lets manage the system.	<ul style="list-style-type: none"> <li>• Manage orders</li> <li>• Manage payments</li> <li>• Manage prices</li> <li>• Manage user feedback</li> <li>• Set up promotional campaign</li> <li>• View and manage problem reports</li> </ul>



[www.itechcraft.com](http://www.itechcraft.com)



[site@itechcraft.com](mailto:site@itechcraft.com)



USA: +1 469 730 0216  
 Germany: +49 302 067 3534  
 Estonia: +372 5943 5078